

## Student Information Publication

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# Elite Bartending School

2961 West Liberty Avenue Suite 217, Pittsburgh, Pa 15216 412-344-9100

[www.EliteBartend.com](http://www.EliteBartend.com)

*\*Member of the Professional Bartending Schools of America Network (PBSA)*

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Elite Bartending School offers an excellent Bartending program with first-rate training facilities and great amenities. Since bartending is a hands-on profession, it needs to be taught by hands-on professional instruction behind real working bars. Elite Bartending School will teach you what you need to know to become a professional bartender in as little as one week. Our company, which is comprised of over 90 schools nationwide, trains more than 8,000 bartenders each year.

Bartending jobs vary by region but Pennsylvania has so many liquor-serving establishments that certified bartenders are in great demand. We've found that many people have changed careers to become full-time bartenders. In addition, many supplement their income with part-time bartending work. In good times and bad, people socialize in pubs, restaurants, nightclubs and in local bars. If you are ready to learn more, please take the time to visit us. We will show you our standards and how we've trained thousands of people just like you. Elite Bartending School graduates are also offered local and nationwide job placement assistance. Please call (412) 344-9100 or email us at [ebsjobs@comcast.net](mailto:ebsjobs@comcast.net)

### **Admission requirements and procedures:**

You must be 18 years of age to tend bar in the state of Pennsylvania. Applicants must be at least 18 years of age and hold a high school diploma or equivalent. If you do not have a high school diploma or equivalent, a school director prior to the start of the program will administer a short competency examination. You must attain a grade of 75% or higher on the competency exam in order to be accepted into the program.

Our Bartending/Mixology course is designed to provide students with 40 hours of fun and comprehensive training that covers all aspects of bartending. Students learn to mix both popular and classic drinks and gain a real working knowledge of all bartending duties including customer service. The training is 80% hands-on behind a real bar and taught by very qualified people with many years of bartending experience. We have learned that hiring professional, dedicated people with years of experience results in better training. All of our instructors fit this description and they know how to teach people with different types of backgrounds. Please come visit and meet our instructors, get behind our bar and learn these drinks the professional way!

Successful completion of this one week (full-time day class), two weeks (part-time night class) or 2.5 weeks (Weekend class), 40-hour Course, will entitle you to receive a certificate from our school along with a letter of recommendation that denotes the complete 40 hours approved bartending program. This letter clearly identifies job qualifications.

**Certification entitles our graduates to placement assistance at any of the 80 cities in which Professional Bartending Schools of America (PBSA) has contracts. This certification is registered with the organization and does not expire.**

The course will cover everything you will need to know to be successful as a bartender. This includes but is not limited to the following:

1. Competition Free-pouring (measuring out amounts of alcohol without the use of a jigger)
2. The five classifications of Alcohol and their sub-groups
3. Glassware rules
4. Garnish and shake rules
5. Speed Tips and the grouping of similar ingredients
6. Flavor enhancers vs. Mixers
7. Highball drinks
8. Drinks served on the Rocks
9. Shooters and shots
10. Margaritas
11. Drinks served in the Tall glass (multi-liquor drinks)
12. Drinks served in a Cocktail glass.
13. Frozen Drinks
14. Layered Drinks
15. Mixing Methods
16. Basic Wine knowledge and serving techniques.
17. Beer handling, rotation, and service
18. Sanitation and the “beer-clean” glass
19. Up-selling Techniques
20. Responsible alcohol service
21. State liquor laws
22. Customer Service skills, tips, and techniques
23. Resume building
24. Interview skills specific to the bar industry

Our facilities are designed to simulate a functional bar environment. In fact, if a stranger walked in off the street they would easily mistake the environment for a real bar! There are six individual bartending stations with no more than two students per station. Each area contains a full-functioning soda gun, ice bin, glassware, tins, fruit tray, and bottle set-up. This allows for maximum instruction as our maximum class size is limited to twelve students.

All students should conduct themselves in a professional manner while taking the program. If any student displays behavior, which is disruptive, offensive or harmful to the instructor or other students, they will be given a verbal warning. If the warning is ignored, they will be terminated from the program and entitled to a refund as described in the enrollment agreement. Profanity in the classroom will not be tolerated.

If a student will be absent or tardy for a regular class session, re-test, practice time, or job placement appointment, they will be required to inform the school immediately via telephone or email. If the

student does not inform the school, they will be terminated from the program and entitled to a refund as described in the refund policy. The course is designed to build on knowledge acquired in previous classes. If a class is missed, that class must be repeated before the student can move on to the next class of instruction.

Consumption of non-alcoholic beverages is allowed at all times. Consumption of alcoholic beverages will result in an immediate termination from the program without a refund. Food consumption will be limited to breaks. Electronic devices such as cell phones and pagers are not permitted in the school. There is no smoking allowed in the building. Smoking is allowed outside in designated areas only. Open-toe shoes and high-heels are not permitted. Comfortable shoes (sneakers) are optimal.

Students are graded on the following criteria: Accuracy in free pouring, Drink knowledge, Drink Preparation, Speed, and Responsible alcohol service.

Students must pass with an overall grade of 90% or higher. The grading criteria are as follows:

Attendance	10%
Written exam	40%
Hands-on Exam	40%
Speed	10%

Students will also attend a 4-hour responsible alcohol awareness training program. There is a separate exam that students must pass with a grade of 80% or higher. If the student does not complete the responsible alcohol awareness training program successfully, no job placement assistance will be given. The Student will be allowed to take the exam again for a fee of \$30. The responsible alcohol awareness training certification is part of our curriculum. You will not be entitled to your responsible alcohol awareness training certification if the course is not successfully completed.

Students may return to the school during operating hours if they wish to come in and practice making their drinks. Students must call the school to schedule practice time. There is no charge for this service.

If you would like to re-sit an entire class, there will be a \$400.00 material fee. If a 90% overall grade is not attained after the completion of the program, the student may come in at a scheduled time to re-test. The re-test must be completed within three weeks of the original test date. Only one retest is allowed before the student must re-sit an entire class. If the student calls off for the re-test, documentation (doctor's note, employer letter, etc.) must be provided to the school before another re-test is scheduled. Job Placement assistance will only be given to students who pass the program on the first try.

The tuition for this course is \$795.00, which includes the \$100 non-refundable registration fee. Tuition includes all instructions and course materials required to successfully complete the course. Payment in full must be received prior to the start of the first class.

This Course is designed to prepare you for employment as a Bartender. Elite Bartending School will provide access to a list of prospective employers. Many of the employers do not list their jobs publicly; they come directly to us for their employment needs. We do not and cannot guarantee employment as a

part of this Course; however, professional bartending schools of America boast a placement rate of over 90% nationwide.

**This school is licensed by the Pennsylvania State Board of Private Licensed Schools. This Course is designed to prepare you for employment as a Bartender. Elite Bartending School will provide access to a list of prospective employers. It is against the law to guarantee employment as a part of this or any Course.**

**CANCELLATION AND REFUND POLICY:**

1. You may terminate this agreement at any time
2. The registration fee is fully refundable if the student requests cancellation within 5 calendar days after signing the enrollment agreement if no classes have been attended, lessons completed or materials used. A request for cancellation which is not made in writing shall be confirmed in writing by the student within an additional period of 5 calendar days. The school may retain the entire registration fee after 5 calendar days or after 10 calendar days absent written confirmation. All written cancellation requests must be sent to the school via certified mail.
3. If you terminate this agreement after 5 calendar days from the date of enrollment, you will receive a refund of all monies paid, less the \$100 registration fee, provided that you have not commenced the program.
4. If you terminate this agreement after completing 10% of the program, you will receive a refund of 90% of the tuition, less the \$100 registration fee.
5. If you terminate this agreement within completing 25% of the program, you will receive a refund of 55% of the tuition, less the \$100 registration fee.
6. If you terminate this agreement after completing 25% but within 50% of the program, you will receive a refund of 30% of the tuition, less the \$100 registration fee.
7. The school is not obligated to provide any refund if you terminate this agreement after completing 50% of the program.
8. The school has the right to terminate this agreement if you are caught cheating or being dishonest in any way. In this instance, the school is not obligated to provide any refund.

Day classes commence every Monday at nine in the morning. Night classes commence every other Monday evening at six. Weekend classes commence on the first Saturday of the month at ten in the morning.

Please contact the school at (412) 344-9100 or visit us at:  
[www.EliteBartend.com](http://www.EliteBartend.com) to confirm our schedule and reserve your seat.

**\*\*\* Course credit may not transfer to other institutions\*\*\***